



Joslin Diabetes NEWS NOW

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Dedicated to Living Well with Diabetes

Affiliate News

Newest Skilled Nursing Facility

On January 15th we had our first implementation visit with Concord Health Care Center in Concord, MA, our third nursing home relationship. The Joslin Clinic in Boston will support this relationship with a half day per week of nurse practitioner time. Joyce Lekarcyk, RN, CDE of Boston's Affiliated Programs team will be the Joslin educator on the project. Welcome to an enthusiastic team in Concord. For more information about skilled nursing facilities please contact Elaine Sullivan at Elaine.sullivan@joslin.harvard.edu

First Year SNF Results at Newington

We are delighted to report that Newington Health Care Center in Newington, CT in collaboration with the Joslin Affiliate at The Hospital of Central CT has seen a steady increase in patients choosing the facility because of the Joslin program, a decrease in patients with hypoglycemia and a decrease in the number of hypoglycemic episodes per patient. All staff who responded to a satisfaction survey reported feeling more confident caring for diabetes patients since the start of the Joslin program.

Grand Opening of Joslin Affiliate at Shore Health System

On January 20th, seventy five people attended Shore Health System's grand opening. Many community dignitaries attended along with Dr. Reece the Dean of the University of Maryland Medical School, Dr. Bartlett, Chief of Surgery at University of Maryland Medical System, Robert Chrenick, President and CEO of UMMS, Gerard Walsh, COO Shore Health System and Christopher Mitchell Director of Ambulatory Services. Congratulations to the Shore team on a successful event!



Updated Manuals Coming Soon

The Boston team has been hard at work updating a variety of Joslin manuals. Education Program Planning Manual, Exercise Manual and Forms Manual will all be coming your way in the next month. Hopefully all affiliates have added the new and revised education handouts to your Education Handouts Manual. Next we intend to revise the Policy & Procedure Manual and Orientation Manual. Each revised manual comes with an introduction to explain what is new. Please discard your old versions when the new manuals arrive. If you have questions about the manuals, contact Megan Magoon at megan.magoon@joslin.harvard.edu.

Benchmarking Behavioral Outcomes

Joslin wants to be able to demonstrate quantitatively that our patients are successful at behavior change after education. We will be implementing a new education chart audit system in 2009 based on feedback from the pilot version used in 2008. Thanks to all the affiliates that participated in the pilot testing. Details will be discussed on the Education Coordinator conference call on Jan 28th and can be found in the newly revised Education Program Planning Manual and the Forms Manual.

Center Administrator Survey

As a follow up to the Annual Meeting, Center Administrators were emailed a link to a survey based on questions you asked at the meeting. Topics include staffing, education coordinator expectations and billing. Please complete the survey ASAP. **The deadline has been extended to Feb 6th.** Results will be used for future conference call discussions. For more information contact Emily Englander at Emily.englisher@joslin.harvard.edu

Congratulations on Affiliate Promotions

- * Catherine Brown, RD, CDE, *University of Maryland Medical Center*, Senior Diabetes Educator (Education Coordinator)
- * Tanya Johnson, RD, CDE, *Doctors Community Hospital*, Education Coordinator
- * Hope Fluharty, *Southview Hospital*, Center Administrator
- * Linda Aman, MSN, APN-BC, C-NP, *Providence Hospital*, Center Administrator

Save the Date

2009 Education Coordinator Summit

The Boston team is excited about plans for the 2009 Education Coordinator Summit in Boston on **May 14-15**. The theme this year is *Making the Most of Your Role as Education Coordinator*. In true CQI form we will be asking Education Coordinators to collect some baseline data to assist in developing an action plan to improve coordinator efficiency and effectiveness.



Conference Calls

- o **Jan 28, 12-1**, Mandatory Education Coordinator call
- o **Jan 29, 12-1**, Protein Intake & DM Renal Disease, Bob Stanton, MD and Elizabeth Staum, RD, CDE (designed for providers and educators)
- o **Feb 4, 12-1**, Marketing Update from Annual Meeting – Jeff Bright & Janice Murphy

Events and Training

- **March 30-31** Orientation (MD's and NPs, 3/30; educators both days; program includes dinner on 3/29)

Continuing Education Opportunities

Members of the Joslin Professional Educational Consortium (**JPEC™**) web site (www.jpec.joslin.org) will now be able to participate in live, interactive CME Webinars led by an expert Joslin faculty member. You will learn strategies for improving office-based systems of care for your patients with type 2 diabetes and how to implement performance improvement in your practice. You must be a **JPEC** member to participate. Visit <http://www.jpec.joslin.org/> to choose the Webinar that is most convenient for you. For information on JPEC, contact james.neighbours@joslin.harvard.edu

Affiliate providers: Use **JPEC™** as a way to link PCPs to you and Joslin while meeting their CME needs.